

Fortune Resort Benaulim Goa welcomes Chaitra Dwivedi as the new General Manager

With over two decades of hospitality excellence and a legacy of awards, Ms Chaitra Dwivedi takes the helm of Fortune Resort Benaulim Goa

New Delhi, 05 October 2023: [Fortune Hotels](#), a member of the ITC hotel group, announced the appointment of its – Chaitra Dwivedi who has recently taken over as General Manager of Fortune Resort Benaulim Goa.

Chaitra provides a wealth of expertise and experience to her new position, as she has over 16 years of experience in the hotel industry and a 20-year career in the hospitality sector. Her career includes pre-opening exposure to four properties and valuable tenure with esteemed brands such as Lemon Tree Hotel, The Grand Imperial, Pride, Golden Tulip, Clarks, and Jaypee demonstrating versatility across luxury, budget, mid-scale, heritage, corporate, and resort properties.

She began her journey in the hospitality world through the sales and marketing department, demonstrating her prowess in building and nurturing key relationships. Over the years, she has successfully transitioned through various roles, including front office and revenue management, before ultimately overseeing the overall operations of hotels over the course of her career.

Ms. Dwivedi's educational background includes a science degree with a focus on Physics, Chemistry, and Mathematics, reflecting her dedication to both precision and creativity in her work. She is also a passionate pet lover. Her diverse range of hobbies includes parasailing, biking, adventure sports, and music. In addition, Chaitra holds a black belt in Taekwondo and proudly participated in the Republic Day Parade on Rajpath as an NCC Cadet, reflecting her discipline and commitment.

In acknowledgement of her outstanding contributions to the hospitality industry, Chaitra was honoured with the "Outstanding Contributions to the Hospitality Industry" award in 2021 and "Goa's Best General Manager" award in 2022 by Best of India Biz Awards. Furthermore, she received the "Women Achiever Hospitality Award" from IHC London and IIM Goa in 2023, highlighting her remarkable dedication and achievements in the field.

Fortune Hotels welcomes Chaitra with open arms and looks forward to her contributions to enhancing the guest experience at Fortune Resort Benaulim Goa.